

Troubleshooting



If you have problems during the installation, please refer to the following online FAQs.

- T1. Can't find the hardware version of the adapter:
<https://www.tp-link.com/faq-46.html>
- T2. Can't find or connect to the wireless networks:
<https://www.tp-link.com/faq-2253.html>
- T3. Can't install the driver:
<https://www.tp-link.com/faq-2252.html>

Support

For technical support, replacement services, user guides, and other information, please visit <https://www.tp-link.com/support>, or simply scan the QR code.



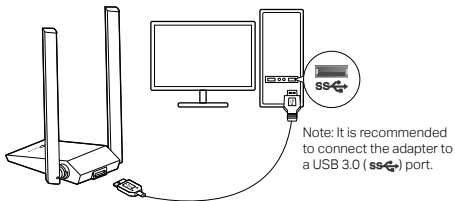
- Do not attempt to disassemble, repair, or modify the device.
- Do not use the device where wireless devices are not allowed.
- Keep the device away from water, fire, humidity or hot environments.
- This USB Adapter can only be powered by computers that comply with PS2 (IEC/EN 62368-1) or Limited Power Source (LPS) (IEC/EN 60950-1).



Quick Installation Guide

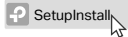
AX1800 Wireless USB Adapter

1 Connect to a Computer



2 Install Driver


- Go to My Computer or This PC.
- Double click the TP-Link disk then run **SetupInstall.exe** to install driver.



Notes:

- If you cannot find the setup program, please download the driver at www.tp-link.com/support.
- If an unknown publisher message pops up, select **Yes** to continue.
- If Windows User Account Control requires admin credentials, type user name and password of your Windows administrator account.

3 Join a Wireless Network

- Click the network icon  on the taskbar.
- Select your Wi-Fi network, click **Connect** and enter the password when prompted.

